




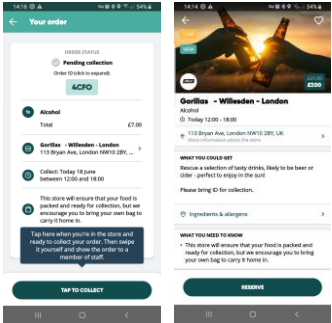
Appendix 4

Complaints Log - 113 Bryan Avenue, NW10				
Resident	Incident Date	Complaint Detail	Photograph Provided	Licensing Outcome
2	15th May 2021	Lighting & obstruction of pavement by contractors	No photograph provided	NUISANCE
2	21st May 2021	Delivery just after 06.00hrs Noise from metal gates & noise banging Noise from lorry alarm at 06.40hrs lorries in low gearing revving up the hill	No photograph provided	NUISANCE
2	21st May 2021	Delivery at 08.40hrs blocking street	No photograph provided	NUISANCE
2	21st May 2021	Forklift truck on with no banksman directing traffic or the driver and no one on the pavement to protect pedestrians	No photograph provided	NUISANCE
1	21st May 2021	17 ton lorry waking up residents at 6am Warehouse door opening Banging of metal. Alcohol on lorry visible to resident. Someone spoken to on site	No photograph provided	NUISANCE
3	21st May 2021	Pre-9am 7-10 ton truck delivering Someone spoken to onsite		NUISANCE
10	21st May 2021	Delivery at 6am & 8.40am Lorry obstructed the road	As above	NUISANCE
9	21st May 2021	Noise in relation to premises carrying out construction works at 6am	No photograph provided	NUISANCE
7	24th May 2021	Vehicle parked on yellow lines that was asked to move by complainant and then went into resident/visitor bay	No photograph provided	NUISANCE



Appendix 4

	8 25th May 2021	Public Safety concerns in relation to type and number of lorries visting street Email to Highways to request that a survey be carried out - 3-6 months to carry out survey	No photograph provided	NUISANCE
	8 26th May 2021	Many small deliveries taking place which is causing a nuisance. Within the hearing it was stated that there would be no more than 5 smaller deliveries to the premises. This was not translated into a condition when the hearing went into a closed session	N/a	NUISANCE
	7 29th May 2021	Rubbish Collection @ 05.00hrs	No photograph provided	NUISANCE
	8 1st June 2021	Rubbish collection @ 07.00hrs	No photograph provided	NUISANCE
	8 2nd June 2021	Complaint regarding riders riding the pavement Email sent to manager who confirmed riders were spoken to	No photograph provided	ILLEGAL
	8 3rd June 2021	Delivery at 16.50hrs 7.5 ton lorry Email sent to manager who stated it was due to traffic. Warning given	 <p>Photograph provided by Sherry</p>	ILLEGAL

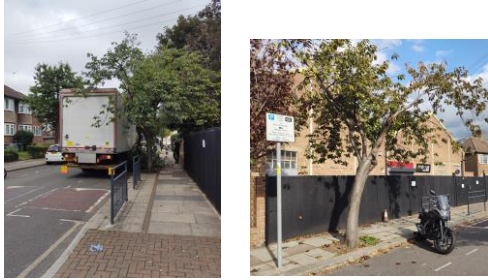


Appendix 4

	1	16th June 2021	<p>Delivery @ 08.41hrs</p> <p>Email sent to manager who stated it was due to supplier arriving before their slot time. Warning given. Asked to turn away any deliveries that arrive outside of their permitted timings</p>		<p>ILLEGAL NUISANCE</p>
	1	18th June 2021	<p>Alcohol sold to another resident on site via the 'Too good to go' app and then collected on site</p> <p>Site visit on 24th June 2021.</p> <p>Practice ceased with immediate effect</p>	<p>No photograph provided</p>	<p>ILLEGAL</p>
	7	18th June 2021	<p>Alcohol sold on site via the 'Too good to go' app and then collected on site</p> <p>Site visit on 24th June 2021.</p> <p>Practice ceased with immediate effect</p>		<p>ILLEGAL</p>
	7	6th June 2021	<p>Again early deliveries</p> <p>Plus bike rider conduct and sitting on people's wall</p>	<p>No photograph provided</p>	<p>NUISANCE</p>
5		25th June 2021	<p>12:31hrs on Harlesden Road</p> <p>I was passing the zebra crossing near Peter Ave and a Gorillas bike rider turned right into Harlesden Road at a fast speed and did not stop for me to pass. He went past me while I was in the middle of zebra crossing.</p> <p>Email sent to Gorillas, no response</p>	<p>No photograph provided</p>	<p>NUISANCE ILLEGAL</p>

Appendix 4

	5 25th June 2021	<p>13:24hrs on Harlesden Road</p> <p>As you know there is a temporary traffic light next to St Mary Magdalen Church at the corner of Peter Avenue.</p> <p>A Gorillas bike rider turned left into Harlesden Road while the traffic light was red. He went through the red light at a fast speed.</p> <p>Email sent to Gorillas, no response</p>	No photograph provided	<p>NUISANCE ILLEGAL</p>
	3 4th July 2021	<p>Lorry blocked resident in parking space @ 8.15am. The driver saw the resident getting very upset and moved.</p> <p>Email sent to Gorillas, no response</p>		<p>NUISANCE ILLEGAL</p>
	4 4th July 2021	<p>Lorry delivering @ 8.15hrs on Sunday morning</p> <p>Email sent to Gorillas, no response</p>	 <p>Photograph provided by Robert</p>	<p>NUISANCE ILLEGAL</p>
	7 6th July 2021	<p>Again early deliveries</p> <p>Plus bike rider conduct and sitting on people's wall</p> <p>Email sent to Gorillas, no response</p>	No photograph provided	<p>NUISANCE ILLEGAL</p>

Appendix 4

	<p><u>2</u> 9th July 2021</p>	<p>Resident and son blocked from walking on pavement when a delivery of bikes arrived. he resident discussed this directly with manager</p>		<p>NUISANCE</p>
	<p><u>2</u> 14th July 2021</p>	<p>Lorry delivering in the morning (approximately 09.15hrs) has damaged the cherry tree on Bryan Avenue</p>	<p>Request from Sean</p>	<p>NUISANCE</p>
	<p><u>2</u> 14th July 2021</p>	<p>Tree being damaged</p>	<p>                  Second photo taken on 14.11.2021</p>	<p>NUISANCE</p>
	<p><u>3</u> 16th July 2021</p>	<p>Lorry delivering @ 20.18hrs Email sent to Gorillas, no response</p>	<p></p>	<p>NUISANCE ILLEGAL</p>
	<p><u>2</u> 7th August 2021</p>	<p>Blocked road @ 11.45hrs Email sent to Gorillas, no response</p>	<p></p>	<p>NUISANCE</p>

Appendix 4

	<u>2</u> 29th August 2021	Lorry delivering @ 19.15hrs Email sent to Gorillas, no response		NUISANCE ILLEGAL
	<u>1</u> 16th September 2021	17 ton Lorry delivering @ 08.00hrs Resident was told by manager that they are to accept deliveries at any time Also other deliveries in the last week Email sent to Gorillas, no response		NUISANCE ILLEGAL
	<u>1</u> 19th September 2021	Rubbish collection @7.30hrs		NUISANCE
	19th September 2021	Conversation with site manager who stated that 'head office' had waived the 9am restriction.	N/a	NUISANCE
	<u>1</u> 19th September 2021	Rubbish collection @ 08.30hrs		NUISANCE

Appendix 4

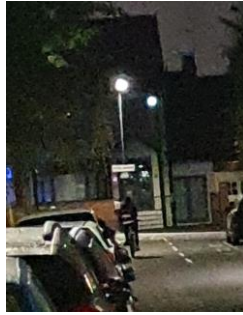

	<p><u>1</u> 19th September 2021</p>	<p>Delivery @ 15.35hrs                  The driver had no idea of any restrictions on deliveries                  Email sent to Gorillas, no response</p>	
	<p><u>1</u> 20th September 2021</p>	<p>Rubbish collection @ 08.30hrs</p>	
	<p><u>2</u> 20th September 2021</p>	<p>Delivery @ 17.20hrs                  Email sent to Gorillas, no response</p>	
	<p><u>2</u> 25th September 2021</p>	<p>Delivery before 09.00hrs                  The manager stated that 'they need to meet their business needs'                  Email sent to Gorillas, no response</p>	
	<p><u>2</u> 27th September 2021</p>	<p>Delivery @ 16.30hrs                  Email sent to Gorillas, no response</p>	

Appendix 4



	<u>3</u> 3rd October 2021	<p>Delivery from 08.15hrs to 08.40hrs  Rider on the pavement as they could not ride on the road with the lorry in place  Email sent to Gorillas, no response</p>	
	<u>1</u> 7th October 2021	<p>Delivery at 08.00hrs. 17ft idling outside  Email sent to Gorillas, no response</p>	
	<u>1</u> 19th October 2021	<p>Biker lights not working. Riders riding without them. Resident provided them with bike lights  Email sent to Gorillas, no response</p>	N/a
	<u>2</u> 18th October 2021	<p>Delivery @ 15.50hrs  Email sent to Gorillas, no response</p>	
	<u>5</u> Multiple dates - no specific dates	<p>Bikers not using lights. The biker had to be reminded to turn his lights on by the resident  Email sent to Gorillas, no response</p>	N/a
	<u>7</u> 21st October 2021	<p>Large truck parked in resident bay at approximately 10am  Resident could not leave their drive as the vehicle blocked their line of sight which led to a bit of an altercation.  It took 3 members of staff to resolve  Email sent to Gorillas, no response</p>	




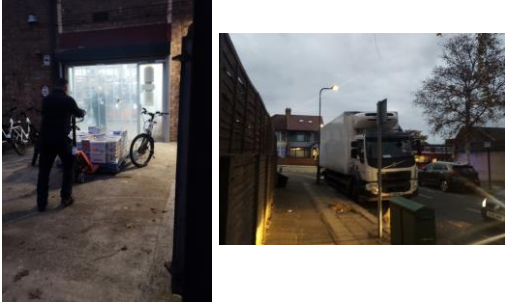
Appendix 4

	<u>1</u> 26th October 2021	Resident saw rider leaving the warehouse with no lights on at approximately 23.30hrs Email sent to Gorillas, no response			NUISANCE ILLEGAL
	<u>2</u> 26th October 2021	Rider passed resident and child @ 17.30 & 17.39hrs with no lights on in King Edwards/Willesden Sports Centre Park. They didn't slow down or make pedestrians aware of their presence Email sent to Gorillas, no response			NUISANCE ILLEGAL
	<u>2</u> 27th October 2021	Riders riding without lights on Bryan Avenue and Peter Avenue in the dark @approximately 18.00-18.30hrs Email sent to Gorillas, no response			NUISANCE ILLEGAL
	<u>4</u> 27th October 2021	Between 18.15-18.30hrs the Gorillas gate was left open. A rider went past the resident @18.25hrs without lights on Email sent to Gorillas, no response			NUISANCE ILLEGAL
	<u>1</u> 28th October 2021	Residents drive blocked. Unable to enter or leave drive @ 09.28hrs Email sent to Gorillas, no response			NUISANCE

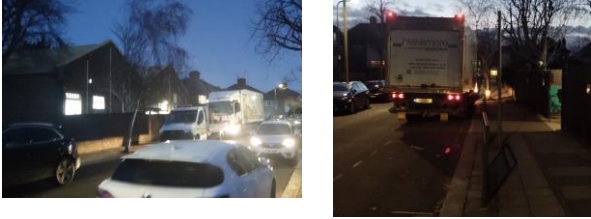


Appendix 4

	<u>1</u> 29th October 2021	Delivery @ 08.30hrs Email sent to Gorillas, no response		<p>NUISANCE ILLEGAL</p>
	<u>1</u> 31st October 2021	Truck blocking road at approximately 11.57hrs Email sent to Gorillas, no response		<p>NUISANCE</p>
	<u>2</u> 3rd November 2021	Riders riding through King Edwards Park at 08.30hrs putting pedestrians, particularly young persons at risk Email sent to Gorillas, no response	N/a	<p>NUISANCE</p>
	<u>2</u> 3rd November 2021	Gates not being closed at warehouse. Resident walked past twice in the afternoon and they were open	N/a	<p>NUISANCE</p>





Appendix 4

	<u>2</u> 9th November 2021	<p>Delivery @ 15.40hrs No response from Gorillas to resident email</p>		<p>NUISANCE ILLEGAL</p>
	<u>2</u> 13th November 2021	<p>Delivery @ 16.30hrs with pallets being walked down the road and blockimh traffic. Email resent by resident to Gorillas on 16.11.2021, no response received.</p>		<p>NUISANCE ILLEGAL</p>
	<u>2</u> 16th Novemner 2021	<p>Gorilla riders riding @18.06hrs in the rain without any lights on. The rider almost hit the resident, his partner and child. Reported to the Police on 17.11.2021 No response from Gorillas to resident email</p>	N/a	<p>NUISANCE ILLEGAL</p>
	<u>2</u> 19th November 2021	<p>Riders riding at full speed through King Edwards Park at 08.50hrs putting pedestrians, particulalry young persons at risk No response from Gorillas to resident email</p>	N/a	<p>NUISANCE ILLEGAL</p>
	<u>2</u> 21st November 2021	<p>Delivery @ 23.15hrs, making noise. No response from Gorillas to resident email</p>	N/a	<p>NUISANCE ILLEGAL</p>

Appendix 4

	<u>2</u> 9th December 2022	Email sent by resident to Gorillas in relation to riders riding through King Edwards park at speed generally but also at 8.42am No response from Gorillas to resident email	N/a	NUISANCE ILLEGAL
	<u>2</u> 10th December 2021	Email sent by resident to Gorillas in relation to rider who mounted curb at speed in front of son and continued on the pavement through Willesden sports centre and King Edwards Park No response from Gorillas to resident email		NUISANCE ILLEGAL
	<u>2</u> 10th December 2021	Late delivery @ 16:30hrs		NUISANCE ILLEGAL
	<u>2</u> 7th January 2022	Late delivery @ 17:15hrs for 40 minutes. Vehicle idling for entire time		NUISANCE ILLEGAL
	<u>2</u> 10th January 2022	Early delivery @ 07:30hrs		NUISANCE ILLEGAL




Appendix 4

	<u>1</u> 14th January 2022	Early delivery @ 06:30hrs. Roller shutter opening and closing and items being slammed around		NUISANCE ILLEGAL
	<u>1</u> 14th January 2022	Early delivery @ 07:00hrs. Van sat idling		NUISANCE ILLEGAL
	<u>2</u> 18th January 2022	Gorilla rider riding at speed in very close proximatey to son @17.30hrs in King Edwards park who did not slow down. When reported to the depot, two members of staff said the AGENCY staff didn't understand 'the rules'		NUISANCE ILLEGAL
	<u>1</u> 15th January 2022	Early delivery on Saturday @ 05:45hrs. Van listening to music and waiting premises to open for delivery		NUISANCE ILLEGAL
	<u>1</u> 15th January 2022	Early delivery o Saturday @ 08:00hrs. Van then used it's reversing alarm as it backed down towards Peter Avenue	 	NUISANCE ILLEGAL

Appendix 4

	<u>1</u> 23rd January 2022	Delivery on Sunday blocking Bryan Avenue between 12:15-12:30hrs		NUISANCE ILLEGAL
	<u>2</u> 25th January 2022	Late delivery @ 15:30hrs		NUISANCE ILLEGAL
	<u>2</u> 27th January 2022	Late delivery @ 16:50hrs		NUISANCE ILLEGAL
	<u>3</u> 28th January 2022	Early delivery @ 07:30hrs.		NUISANCE ILLEGAL
	<u>2</u> 28th January 2022	Early delivery @ 07:30hrs.		NUISANCE ILLEGAL

Appendix 4

	<p><u>1</u> 1st February 2022</p>	<p>Early refrigerated delivery carried out between 07:00-07:30hrs. The delivery driver told the resident he was told to come at 06:00hrs. Male turned off fridge and engine when he realised it was causing a nuisance. Other deliveries arrived between 06:00-07:00hrs</p>		<p>NUISANCE ILLEGAL</p>
	<p><u>2</u> 2nd February 2022</p>	<p>Delivery @ 08:30hrs of bikes causing noise</p>		<p>NUISANCE ILLEGAL</p>
	<p><u>2</u> 2nd February 2022</p>	<p>Late delivery @ 16:00hrs</p>		<p>NUISANCE ILLEGAL</p>
	<p><u>1</u> 3rd February 2022</p>	<p>Late delivery @ 17:15hrs. The driver said he came late because the last time he came early in the morning, it annoyed residents. The staff member did not tell the driver that there is a restriction on deliveries after 15:00hrs</p>		<p>NUISANCE ILLEGAL</p>




Appendix 4


	2	3rd February 2022	Late delivery @ 17:30hrs		NUISANCE ILLEGAL
	2	9th February 2022	Early delivery @ 08:55hrs		NUISANCE ILLEGAL
	7	9th February 2022	Gorillas rider with no lights on		NUISANCE ILLEGAL
	2	10th February 2022	Late delivery @ 15:30hrs. Vehicle idling. When asked by the resident if he could turn it off, he said he would but didn't		NUISANCE ILLEGAL
	2	10th February 2022	A resident went over to complain about riders continuing instances not having their lights on when riding, they were told that the riders 'don't speak English' and 'they don't listen'		NUISANCE ILLEGAL
	7	10th February 2022	Early morning delivery		NUISANCE ILLEGAL





Appendix 4

	11th February 2022	Early morning delivery @08:00hrs		NUISANCE ILLEGAL
	<u>3</u> 11th February 2022	At approx. 15:30hrs, a rider was riding with a delivery bag on a scooter at speed on the pavement (on the Gorillas side of Bryan Avenue) and drove straight towards the resident expecting them to get out of the way. He swerved off the pavement as he reached the resident when they didn't move out of the way		NUISANCE ILLEGAL
	<u>1</u> 15th February 2022	Delivery @06:15hrs. Small box truck with reversing alarm		NUISANCE ILLEGAL
	<u>1</u> 21st February 2022	Early delivery between 06:00-06:30hrs Doors slamming, gates crashing		NUISANCE ILLEGAL
	<u>1</u> 22nd February 2022	Early delivery between 06:00-06:30hrs Doors slamming, gates crashing		NUISANCE ILLEGAL
	<u>1</u> 23rd February 2022	Early delivery between 06:00-06:30hrs Doors slamming, gates crashing		NUISANCE ILLEGAL
	<u>1</u> 24th February 2022	Early delivery between 06:00-06:30hrs Doors slamming, gates crashing		NUISANCE ILLEGAL

Appendix 4

	<u>1</u> 26th February 2022	Resident having to tell at least 2 riders per day to turn their lights on		NUISANCE ILLEGAL
	<u>1</u> 26th February 2022	Increasing amount of industrial rubbish being found in front gardens by residents. This consists of wrapping from pallets and cases and delivery notes		NUISANCE ILLEGAL
	<u>1</u> 27th February 2022	Gorillas not open. Delivery @ 05:22hrs. Reversing alarm woke resident		NUISANCE ILLEGAL
	<u>1</u> 1st March 2022	4 Gorillas riders discussing new fast scooters and the riding them up and down for 15 minutes		NUISANCE ILLEGAL
	<u>1</u> 5th March 2022	Early delivery @ 08:00hrs on Saturday by 7.5 ton Warburtons truck. The driver told the resident he had not been told of any restrictions		NUISANCE ILLEGAL
	<u>5</u> 5th April 2022	One third of riders arriving or leaving the warehouse with no lights on		NUISANCE ILLEGAL

Appendix 4

	<u>1</u> 10th April 2022	<p>Early delivery on Sunday @ 07:00hrs by 14 ton Warburtons truck.</p> <p>Driver told the resident he had no idea there were any restrictions.</p> <p>The truck was loud and had to use the reversing alarm to park up</p>		<p>NUISANCE ILLEGAL</p>
	<u>1</u> 13th April 2022	<p>Early delivery @ 07:40hrs by 14 ton Warburtons truck</p>		<p>NUISANCE ILLEGAL</p>
	<u>1</u> 15th April 2022	<p>Early delivery by 7.5 ton @ 08:00hrs</p>		<p>NUISANCE ILLEGAL</p>
	<u>1</u> 15th April 2022	<p>Riders at approx. 20:00hrs seen not consistently putting their lights on</p>		<p>NUISANCE ILLEGAL</p>
	<u>1</u> 15th April 2022	<p>Riders wearing their own clothes for the last week which has no hi-vis element and therefore cannot be seen. The Gorillas bags branding has worn off so they are all black in colour and therefore riders are less visible.</p>		<p>NUISANCE ILLEGAL</p>
	<u>1</u> 16th April 2022	<p>Early delivery on Saturday @ 07:00hrs by Warburtons truck</p>		<p>NUISANCE ILLEGAL</p>


Appendix 4

<u>1</u>	16th April 2022	Early delivery on Saturday @ 08:15hrs		NUISANCE ILLEGAL
<u>1</u>	18th April 2022	Rider leaving the warehouse with no lights on @ 21.11hrs		NUISANCE ILLEGAL
<u>2</u>	19th April 2022	Delivery vehicle parked on top of pavement		NUISANCE ILLEGAL
<u>1</u>	20th April 2022	Early delivery @ 08:15hrs. Full size loory too big to go up Bryan Avenue so had to reverse out to Peter Avenue		NUISANCE ILLEGAL
<u>2</u>	20th April 2022	Early delivery @ 08.20hrs.		NUISANCE ILLEGAL
<u>2</u>	20th April 2022	Large delivery @ 11:30hrs at the same time as rubbish collection - very noisy and busy		NUISANCE ILLEGAL
<u>2</u>	20th April 2022	Gorillas employees loitering @16.55hrs, riding up and down Bryan Avenue with no deliveries for approx 20 minutes		NUISANCE ILLEGAL
<u>2</u>	20th April 2022	Gorillas rider riding out of loading bay from warehouse onto the street @ 18:15hrs without looking as the resident walked past. This was a near miss		NUISANCE ILLEGAL
<u>2</u>	20th April 2022	Gorillas rider riding out of loading bay from warehouse onto the street @ 19:00hrs without looking as the resident walked past. This was a near miss		NUISANCE ILLEGAL
<u>2</u>	21st April 2022	Early delivery @ 8:20hrs		NUISANCE ILLEGAL

Appendix 4

	<u>2</u> 21st April 2022	From 11:00-11:40hrs there were two HGV deliveries back to back. During this time Gorillas riders rode on pavements and they unloaded goods and left them on the pavement, and this took place whilst pedestrians (elderly, people with children) were walking past.		NUISANCE ILLEGAL
	<u>2</u> 21st April 2022	Gorilas employess loitering on Bryan Avenue outside the warehouse @12:00hrs		NUISANCE ILLEGAL
	<u>1</u> 22nd April 2022	Early delivery @ 08:00hrs. To get around delivering before 09:00hrs, the trucks park at the intersection of Peter Avenue and wheel their trays up and down the road making very loud rattling noise as they come and go. This is happening as early as 07:00hrs		NUISANCE ILLEGAL
	<u>2</u> 22nd April 2022	Unloading of bicycles from van, left outside warehouse on pavement which restricted pedestrian use of the pavement.		NUISANCE ILLEGAL
	<u>2</u> 22nd April 2022	Delivery vehicle (large transit) parked across pavement		NUISANCE ILLEGAL


Appendix 4

		<p>Resident awoken every 30mins from 4:30am till 7:00am by people arriving or departing the Gorillas premises.</p> <p>At 430am the gate banged as the cleaner arrived</p> <p>At 5am the gates and bins banged again (presuming this was cleaner emptying trash)</p> <p>At 5:30am gate banged again (cleaner leaving *this has woken the resident every morning this week)</p> <p>At 6am gate banged and car engine sat running as opening worker arrived</p> <p>At 630am the Addison Lee small van arrived and sat running it's engine till it made its delivery</p> <p>At just before 7am the Addison Lee driver repeatedly slammed all the vehicle doors to make his delivery before finally driving off (this is also a daily occurrence -</p>		<p>NUISANCE ILLEGAL</p>
	<u>1</u> 23rd April 2022			<p>NUISANCE ILLEGAL</p>
	<u>3</u> 24th April 2022	<p>Resident woken several times from 06:15hrs</p>		<p>NUISANCE ILLEGAL</p>
	<u>1</u> 25th April 2022	<p>Resident awoken at 05:00hrs by clattering sounds from inside Gorillas. Manager told resident that no one is onsite pre 06:15hrs. Lights on inside and flood lights turned on. Whoever arrives, comes in at approx 04:30hrs</p>		<p>NUISANCE ILLEGAL</p>
	<u>2</u> 26th April 2022	<p>Early delivery @ 08:40hrs</p>		<p>NUISANCE ILLEGAL</p>
	<u>2</u> 27th April 2022	<p>Late delivery @ 15:15hrs</p>		<p>NUISANCE ILLEGAL</p>
	<u>2</u> 28th April 2022	<p>Early delivery @ 06:40hrs</p>		<p>NUISANCE ILLEGAL</p>

Appendix 4




	<u>1</u> 2nd May 2022	Resident awoken at 04:55hrs by clattering sounds from inside Gorillas. Manager told resident that no one is onsite pre 06:15hrs. Lights on inside and flood lights turned on. Whoever arrives, comes in at approx 04:30hrs		NUISANCE ILLEGAL
	<u>2</u> 2nd May 2022	Early delivery @ 07:10hrs		NUISANCE ILLEGAL
	<u>1</u> 2nd May 2022	Bin collection @ 07:19hrs		NUISANCE ILLEGAL
	<u>1</u> 5th May 2022	Early Warburtons delivery @ 06:40hrs with reversing alarm as they backed out of the street		NUISANCE ILLEGAL
	<u>1</u> 5th May 2022	Early delivery by arctic flat bed lorry @ 08:17hrs		NUISANCE ILLEGAL
	<u>2</u> 5th May 2022	Early delivery by arctic flat bed lorry @ 08:20hrs		NUISANCE ILLEGAL
	<u>1</u> 5th May 2022	Rider with no lights by Willesden library heading back towards Bryan Avenue @ approx. 23.30hrs		NUISANCE ILLEGAL

Appendix 4


				
<u>1</u>		Early delivery @ 07:45hrs		NUISANCE ILLEGAL
<u>2</u>	5th June 2022	Late delivery @ 22:30hrs		NUISANCE ILLEGAL
<u>2</u>	6th June 2022	Two early deliveries before 09:00hrs		NUISANCE ILLEGAL
<u>5</u>		Noisy delivery @ 10:20hrs - Engine and refrigeration unit left turned on for approx 20 minutes whilst the delivery took place		NUISANCE ILLEGAL
<u>1</u>	14th June 2022	Early delivery @ 07:25hrs. Banging of doors and engine woke resident		NUISANCE ILLEGAL
<u>3</u>	29th June 2022	Delivery and waste collection @ 13:25hrs, blocking road		NUISANCE ILLEGAL
<u>3</u>	3rd July 2022	Noisy waste collection @ 08:25hrs on Sunday morning		NUISANCE ILLEGAL



Appendix 4

	8 4th July 2022	Gorillas riders smoke outside the gates and drop their cigarette butts. When the supervisor was approached the response was that they also drop cigarette butts in the premises. The supervisor said he would tell them		NUISANCE ILLEGAL
	1 14th September 2022	Deliveries by Warburtons at the intersection of Peter Aveue taking place @ 08:00hrs and the delivery is then wheeled to the warehouse making noise for residents. Also between 09:00-15:00hrs deliveries take place where vehicles are left idling for 30+ minutes		NUISANCE ILLEGAL
	1 28th September 2022	Spar delivery @ 15:30hrs		NUISANCE ILLEGAL
	2 28th September 2022	Late delivery @ 15.30hrs. Major incident where railings were torn from the ground by a delivery truck When the resident approached the driver, his response was that he should have run the resident over	 	NUISANCE ILLEGAL

Appendix 4

	<p><u>1</u> 28th September 2022</p>	<p>Late delivery @ 15:30hrs. Major incident where railings were ripped from the ground. Resident reported it was terrifying to see this giant chunk of metal hauled out and flailing across the sidewalk. If anyone had been neaby it would have been very dangerous. The resident came out onto the drive just as it was uprooted. The driver was then very rude and aggressive to all that had witnessed the incident. Gorillas had no safety kit (cones, hazard tape etc) to deal with the destruction. The resident found a cone further down the road to deal with the hole and had to get their own florescent gaffer tape from work kit to cover the sharp piece of metal sticking out of the pavement.</p>		<p>NUISANCE ILLEGAL</p>
	<p><u>1</u> 29th September 2022</p>	<p>Delivery @ 11.30hrs blocking the drive. Delivery has taken 15 minutes up until the photograph was taken</p>		<p>NUISANCE ILLEGAL</p>